

# Leisurecentre.com

Proposed booking journey

1st May 2018



# User journeys

## Journey 1

A user books without logging in and without signing up for membership, pays for booking.

## Journey 2

A user books without logging in, adds membership which includes class.

## Journey 3

A user logs in and books without signing up for membership, pays for booking

## Journey 4

A user logs in, already has membership which includes class.



## Journey 1

A user books without logging in and without signing up for membership, pays for booking.



## Swimming Timetable

Choose a swimming activity



Today

Thursday

Friday

Saturday

Sunday

Monday

Tuesday



Wednesday 28th June



[See next week's timetable](#)

Morning

5:30am - 8:30am

50m lane swim

Main pool

No cost

This activity has passed

8am - 10am

Aqua Aerobics

Teaching pool

£4

2 spaces left - Book now

9am - 7pm

25m lane swim

Main pool

No cost

Fully booked

9am - 12pm

School use

Main pool

No cost

8 spaces left - Book now

10am - 12:30am

Swimming lessons

Teaching pool

No cost

8 spaces left - Book now

11am - 12pm

Public swim

Teaching pool

No cost

8 spaces left - Book now



## Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Payment

3 Confirmation

Name

First name

Last name

Email address

Please enter a valid email address

Preferred contact number

Landline or mobile

Booked before? [Log in here to use your saved details](#)


This class is included in our membership

Price starts at £33 per month

[Find out more](#)

Next: Payment

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

 Your details

**2** Payment

3 Confirmation

Card number

The long number on the front

Cardholder's name

As it appears the card

Expiry date

01 2018

CW Code

Click Make Payment to make a payment of £4

Back to your details

Make payment

## Book your class



Your details



Payment



Confirmation

All done.

You've paid £4 and have booked

Aqua aerobics on Tuesday 6th June, 6am - 7am

We'll send you an email confirming your booking.

## Journey 2

A user books without logging in, adds membership which includes class.





# Swimming Timetable

Choose a swimming activity

- Today
- Thursday
- Friday
- Saturday
- Sunday
- Monday
- Tuesday

< Wednesday 28th June >

[See next week's timetable](#)

Morning					
5:30am - 8:30am	50m lane swim	Main pool	No cost	This activity has passed	
8am - 10am	Aqua Aerobics	Teaching pool	£4	2 spaces left - Book now	
9am - 7pm	25m lane swim	Main pool	No cost	Fully booked	
9am - 12pm	School use	Main pool	No cost	8 spaces left - Book now	
10am - 12:30am	Swimming lessons	Teaching pool	No cost	8 spaces left - Book now	
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## Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

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Name

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Last name

Email address

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Preferred contact number

Landline or mobile

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Next: Payment

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Payment

3 Confirmation

### SWIM MEMBERSHIP

FROM

£23

Unlimited use of the pool during public swimming sessions. Ideal for regular swimmers.

Find out more and sign up

### FULL MEMBERSHIP

FROM

£33

Unlimited access to the gym, fitness classes, swimming pool and selected facilities.

Find out more and sign up

No thanks. I'll just pay for this class on its own

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

## Our full memberships

[Cancel and go back to booking my class](#)

### MOST FLEXIBLE RATE

Flexi

£23

Per month

☐ Select this membership

### BEST MONTHLY RATE

12 month fixed

£33

Per month

☐ Select this membership

### BEST SAVING

Annual

£442

Per year

☐ Select this membership

[Back to membership types](#)

[Next: Your details](#)

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

Membership step 1 of 3 - Your details

[Cancel and go back to booking my class](#)

Title

Name

First name

Last name

Email address

Please enter a valid email address

Preferred contact number

Landline or mobile

Your birthday

First name

How did you hear about us?

Back to membership types

Next: Address details

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

## Membership step 2 of 3 - Address details

[Cancel and go back to booking my class](#)

House number/name and street

Address line 2

Town/city

Postcode

County

[Back to your details](#)

Next: Confirm

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

## Membership step 3 of 3 - Confirm

Check the information below and click proceed to the payment screen to start your membership, and book your class.  
You can start your membership straight away, we'll just add the rest of this month to your first month's fee of £33

When would you like your membership to start?

25th April 2018 ▼

**Membership to pay today: £0.00**

Your first direct debit will be taken on or around the 1st May 2018, for a total of £33

[Back to your details](#)

[Payment & book class](#)

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Confirmation

Thanks for signing up Mark.

This class is included in your membership. Click Book Now and secure your place for free.

Book now



Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4



Your details

2

Confirmation

All done.  
You have booked

Aqua aerobics on Tuesday 6th June, 6am - 7am

We'll send you an email confirming your booking.

## Journey 3

A user logs in and books without signing up for membership, pays for booking



Swimming Timetable

Choose a swimming activity

- Today
- Thursday
- Friday
- Saturday
- Sunday
- Monday
- Tuesday

<

Wednesday 28th June

>

[See next week's timetable](#)

Morning

5:30am - 8:30am	50m lane swim	Main pool	No cost	This activity has passed
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Name

First name

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Email address

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Price starts at £33 per month

[Find out more](#)

Next: Payment

# Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

[Close](#) ✕

1 Your details

3 Confirmation

Name

First name

Last name

Booked before? [Log in here to use your saved details](#)

This class is included in our monthly membership

Price starts at £33 per month

## Login & book

Email address

First name

Password

Login

[Need help logging in?](#)

Preferred contact number

Landline or mobile

Next: Payment

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Payment

3 Confirmation

Welcome back Mark.


The cost of this class is £4, but you could get it for free by signing up to our membership.

Price starts at £33 per month

[Find out more](#)

Proceed without membership

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

 Your details

**2** Payment

3 Confirmation

Card number

The long number on the front

Cardholder's name

As it appears the card

Expiry date

01 2018

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## Book your class



Your details



Payment



Confirmation

All done.

You've paid £4 and have booked

Aqua aerobics on Tuesday 6th June, 6am - 7am

We'll send you an email confirming your booking.



## Journey 4

A user logs in, already has membership which includes class.



Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

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### SWIM MEMBERSHIP

FROM

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£442

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☐ Select this membership

[Back to membership types](#)

[Next: Your details](#)

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

Membership step 1 of 3 - Your details

[Cancel and go back to booking my class](#)

Title	Name		Email address	Preferred contact number
<div>Mr</div>	<div>Mark</div>	<div>Thomas</div>	<div>mark.thomas@uprisevsi.co.uk</div>	<div>01234 567890</div>

Back to membership types

Address details

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

## Membership step 2 of 3 - Address details

[Cancel and go back to booking my class](#)

House number/name and street

10 Drake Walk

Adress line 2

Brigantine Place

Town/city

Cardiff

Postcode

CF10 4AN

County

South Glamorgan

[Back to your details](#)

Next: Confirm

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

## Membership step 3 of 3 - Confirm

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[Back to your details](#)

[Payment & book class](#)

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Confirmation

Thanks for signing up Mark.

This class is included in your membership. Click Book Now and secure your place for free.

Book now

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4



Your details

2

Confirmation

All done.  
You have booked

Aqua aerobics on Tuesday 6th June, 6am - 7am

We'll send you an email confirming your booking.



# Swimming Timetable

Choose a swimming activity

- Today
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- Friday
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Wednesday 28th June

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## Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Payment

3 Confirmation

Name

First name

Last name

Email address

Please enter a valid email address

Preferred contact number

Landline or mobile

Booked before? [Log in here to use your saved details](#)

This class is included in our membership

Price starts at £33 per month

[Find out more](#)

Next: Payment

# Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

[Close](#) ✕

1 Your details

3 Confirmation

Name

First name

Last name

Booked before? [Log in here to use your saved details](#)

This class is included in our monthly membership

Price starts at £33 per month

## Login & book

Email address

First name

Password

Login

[Need help logging in?](#)

Preferred contact number

Landline or mobile

Next: Payment

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4

1 Your details

2 Confirmation

Welcome back Mark.

This class is included in your membership. Click Book Now and secure your place for free.

Book now

Book Aqua Aerobics on Tuesday 6th June, 6am - 7am. Cost: £4



Your details

2

Confirmation

All done.  
You have booked

Aqua aerobics on Tuesday 6th June, 6am - 7am

We'll send you an email confirming your booking.

## My Account

See bookings, membership and personal information



## My account

My details

Upcoming bookings

Membership

Name

Email address

Contact number

Mark Thomas

mark.thomas@uprisevsi.co.uk

01234 567890

Edit details

Address

10 Drake Walk, Brigantine Place, Cardiff CF10 4AN

## My account

My details

Upcoming bookings

Membership

### Current membership

You are signed up to the Expressions Flexi - £33 per month. This will expire on 25 June 2018

Renew membership

Upgrade membership

### Payments

24 April 2018	£33	Expressions Flexi
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24 March 2018	£33	Expressions Flexi
---------------	-----	-------------------

24 February 2018	£23	Swim 23
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[Looking to cancel your membership?](#)

See previous memberships



## My account

My details

Upcoming bookings

Membership

Date	Time	Class	Location	Price
24 May 2018	5:30am - 8:30am	<a href="#">Aqua Aerobics</a>	Main pool	£4
24 May 2018	5:30am - 8:30am	<a href="#">Aqua Aerobics</a>	Main pool	£4
24 May 2018	5:30am - 8:30am	<a href="#">Aqua Aerobics</a>	Main pool	£4

[See previous bookings](#)